

Can this software finish a house call?

Eight practical tests for your next mobile-vet software demo.

Ask the vendor to run these with fictional records and test payments. Inspect the result on the device you use in the field. Use this checklist with any vendor, including OpenVPM.

Mark each row: D = demonstrated / W = workaround / U = unavailable

		D	W	U
01	Two pets, one address Separate patient records and charges; one travel fee when that matches your billing policy.	☐	☐	☐
02	Invoice now, finish the note later Prepare the invoice with the SOAP note still a draft. Reopen the chart and find the unfinished work.	☐	☐	☐
03	Collect now or bill later Show both payment paths. A confirmed processor payment should update the invoice once.	☐	☐	☐
04	Correct a quantity Change a dispensed quantity. Inspect the clinical record, invoice, stock movement, and correction history.	☐	☐	☐
05	Keep the next step clear Find outstanding tasks and follow-ups. Check that client instructions exclude internal notes and drafts.	☐	☐	☐
06	Use your working device Review history, enter a note, select a product, and prepare an invoice on your field phone or tablet.	☐	☐	☐
07	Lose the connection Disconnect, edit, close, reopen, and reconnect. Ask what survives and how conflicts or failed saves appear.	☐	☐	☐
08	Export your records Export the sample records, attachments, and financial history. Inspect the files and ask about costs and timing.	☐	☐	☐

FOR FARM OR MIXED-ANIMAL WORK

Add a group treatment, an individually identified animal, and a membership change. Inspect the history. Ask how animals billed differ from medication units deducted. Species labels alone do not demonstrate herd management.

OpenVPM scope: connected individual-patient workflows are being evaluated for a limited pilot. Native herd records and offline operation are not ready. This checklist is not a claim that OpenVPM passes every test.